PHONEXIA

Phonexia Voice Verify

Authenticate clients in 3 seconds based on their voice and detect fraudulent behavior with ease.

Phonexia Voice Verify is the innovative, REST API-based voice biometric solution for secure, seamless, and passwordless authentication of customers over the phone. Powered by cutting-edge deep neural networks and designed specifically for contact center needs, it can verify a person after only 3 seconds of free speech with over 96% accuracy and detect speaker changes throughout the whole call.

COST REDUCTION

Shorten the time necessary for callers to authenticate over the phone by 30+ seconds and reduce your costs significantly.

FRAUD PREVENTION

Secure convenient access to your customers' data with voice biometrics and detect fraud attempts with greater success.

A SEAMLESS CUSTOMER EXPERIENCE

Verify customers in 3 seconds based on their voice and offer them an immersive, passwordless authentication experience.

Solving Everyday Challenges Through Voice

phonexia.com

PHONEXIA

The Passive Voice Biometric Verification Your Customers Want

Try a Free Online Demo

PHONEXIA Online Demo

VERIFYING
Joseph Strapper

Calling +447700900314

00:04

VERIFIED
NOT SURE
SOMEONE ELSE

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KEY CAPABILITIES

- **Language Independent**
  Phonexia Voice Verify can recognize speakers regardless of the language spoken and the accent used.
- **Free Speech Verification**
  Your customers are verified naturally as they speak without needing to say a specific sentence or words.
- **Fast Voice Enrollments**
  Voice enrollments of customers (voiceprint creations) can be performed with only 20 seconds of net speech.
- **Easy Calibration**
  Voice recognition accuracy can be further improved by adapting it to your specific environment and needs.

USE CASES

- **Call Centers**
  Contact centers of banks, retail finance, insurance, telco, and utility companies can verify clients over the phone in just 3 seconds based on their voice.
- **Smart IVRs**
  Interactive Voice Response (IVR) systems can be enhanced with a natural capability of identifying clients by their voice, making self-service a breeze.
- **Conversational AI Platforms**
  Any type of conversational AI platform (voicebots, virtual assistants, speech-based UIs) can benefit from having the ability to verify a person by voice.

WHY PHONEXIA

- **3-Second Verification**
  Phonexia voice biometrics technology uses state-of-the-art deep neural networks that can verify a person over the phone in just 3 seconds of free speech with over 96% accuracy out of the box (tested on a real bank's contact center data).
- **Quick to Evaluate**
  Phonexia Voice Verify can be tested via a free online demo, and a Proof of Concept (PoC) for your organization can be finished in a matter of weeks.
- **Support That Cares**
  Phonexia support is not about solution-evading emails—our European-based team of experts always tackles any challenge you throw at them. We care about your success.

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